Order Form

AMERICAN PUBLIC WORKS ASSOCIATION
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Code	Description	Qty	Price	Total
	SUBTOTAL			
	Shipping and Handling (see chart at left)			
	Express Delivery 2-Day (Additional $20)			
	Express Delivery Overnight (Additional $50)			
	Delivery Outside of Continental U.S. (International, Alaska, Canada, Hawaii, contact APWA for additional service charges)			
	TOTAL DUE			

Standard S & H Chart

for a subtotal of:	add:
Less than $9	$5
$10 to $39	$8
$40 to $49	$9
$50 to $59	$10
$60 to $69	$11
$70 to $79	$12
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$100 to $149	$15
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For deliveries outside the Continental U.S. include standard shipping and handling from above chart plus you must contact APWA at 1-800-848-2792 ext. 5254, for additional service charges. Expedited service available for $20 for two-day Express Delivery or $50 for Express Delivery Overnight. (Order must be received before 12:00 p.m. Central Standard Time.) Please allow 2-4 weeks for delivery on all orders other than expedited service. All funds in U.S. dollars. All prices are subject to change without notice.

REFUND POLICY: The American Public Works Association strives to provide useful, current information to its members and customers. If you should have a problem with any item in your order, we encourage you to offer us the opportunity to ensure that you are satisfied. Print products may be returned within 30 days of the invoice date, properly packaged and in saleable condition. (Please include a copy of the packing slip or invoice with your return.) Returns of student and instructor manuals for our training programs will be charged a 25% restocking charge. A full refund will be granted for all other returned print products except for specifically marked packages. Shipping and handling charges are nonrefundable. Photographs, software, CD-ROMs, DVDs and videos may not be returned. We appreciate your attention to our policy and look forward to providing you quality products and service.